



UNIVERSITY OF PITTSBURGH

RESIDENTIAL
HANDBOOK

2024-2025





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Welcome to on-campus housing at the University of Pittsburgh! It is our priority to make your time in University housing one of many positive and rewarding experiences here at Pitt. This Handbook contains information for students who have signed a Housing Contract and are living in the following buildings. For information about which buildings are considered apartment style, visit Panther Central’s website at pc.pitt.edu.

- | | |
|-----------------------------|------------------------------|
| Amos Hall | Litchfield Towers |
| Bouquet Gardens | Lothrop Hall |
| Brackenridge Hall | McCormick Hall |
| Bruce Hall | Nordenberg Hall |
| Centre Plaza | Oakwood Apartments |
| Forbes-Craig | Panther Hall |
| Forbes Hall | Residences on Bigelow |
| Fraternity | Ruskin Hall |
| Houses | The Strand |
| Holland Hall | Sutherland Hall |
| The Bridge on Forbes | University Hall |
| Irvis Hall | |

For the purposes of this Handbook, students living in the buildings listed above are considered to be on-campus residents. Students living in other residential housing such as College Gardens, Mayflower Apartments or Darragh Street should consult their respective leases. All students are responsible for abiding by the rules outlined in the Student Code of Conduct at <https://www.studentaffairs.pitt.edu/conduct/>.



Disclaimer: This Handbook is not a contract and is subject to change without notice. The purpose of this Handbook is to provide you with a reference for living on campus and to introduce you to the community’s expectations for residing in University housing. This Handbook is incorporated into and should be read in conjunction with the Student Code of Conduct (Code). Violations of any expectations outlined in this Handbook or the Housing and Dining Services Contract are considered a violation of the Code.

MEET OUR STAFF

The University staff members below are in place to help each student discover their voice.

RESIDENCE LIFE STAFF

Resident Assistant (RA) & Community Assistant (CA)

Resident Assistant (RA) & Community Assistant (CA)

Resident Assistants & Community Assistants are some of the most important people at the University. They are students, just like you, who are available to assist you and serve as a resource providing information related to events/programming, behavioral expectations, crisis response, and academic and social support. Resident Assistants also work with residents to help create a comfortable living-learning environment for all.

Resident Director

RDs are full-time, live-in professional staff members who oversee the overall management and supervision of a residence hall. They have professional degrees and/or extensive experience working in a college environment.

Residence Life Central Staff

Led by the Director of Residence Life, the Residence Life Central Staff guides the overall efforts of Resident Directors and Resident Assistants. Central Staff positions include the Director, Associate and Assistant Directors, Area Coordinators, and Administrative Support Staff.

For more information about the Residence Life staff, [visit the website](#).

HOUSING AND PANTHER CENTRAL STAFF

Panther Central

Panther Central houses the administrative and service offices for the Panther Card, Panther Funds, Housing Services, and Dining Services. Panther Central is located in the lobby of the Litchfield Towers. Panther Central Express is located in the Sutherland Hall lobby.

Housekeeping and Building Maintenance

Housekeeping staff help ensure that communal areas of each building are kept clean.

Facility Managers and the maintenance teams are responsible for the operation and maintenance of the residence halls. For more information, please see the Room Maintenance section of this Handbook.





COMMUNITY LIVING

Choosing to live in on-campus housing provides residents the opportunity to engage with others from diverse backgrounds and varying lifestyles. While this experience can be rewarding, some residents may experience challenges. Keeping the following tips in mind may help residents minimize, manage, and resolve any challenges that may arise:

For residents living on-campus and who have a roommate, complete the roommate agreement:

- RAs/CAs will ask residents to complete this agreement during the first weeks of the term.
- Residents living in facilities that do not have RAs/CAs may contact Panther Central for a roommate agreement.
- This agreement will help facilitate discussion about expectations for living together.

Establish ground rules that everyone can live by:

- Decide who will clean, when and how often for spaces that are not already cleaned by the University or as outlined in the Pitt Shines program.
- Define conditions required for sleep and study times.
- Discuss use of personal and community property.
- Talk about when guests will be welcome and how often as long as University policies permit visitors

Communicate:

- Good communication is the most essential factor in any successful relationship.
- Listen, and be patient.
- Talk about concerns with your roommate directly and immediately.
- Show consideration and respect for others.

Have an open mind:

- Always make an effort to understand, to share, and to accept.
- Having a sense of humor helps keep things in perspective.
- Be flexible, and remember that there is more than one way to do things.

You don't need to be best friends to successfully share the same living space. However, in situations where residents are struggling to resolve conflict, residents should inform their RA/CA of the situation. If needed, the RA/CA will review and discuss the roommate agreement with the roommates and possibly review further options available to the residents and may refer the situation to the Resident Director.

DIVERSITY AND INCLUSION

The University of Pittsburgh, as an educational institution, values equality of opportunity, diversity, and inclusion. Students can find the University's Notice of Non-Discrimination at the [Office of Equity, Diversity and Inclusion](#).

For complete details on the University's Nondiscrimination Policy, please refer to Policy CS07. For information on how to file a complaint under this policy, please refer to Procedure CS07, or [file a report](#) about a bias incident. A link to this information can be found [here](#).

QUIET HOURS

Residents are expected to be courteous with noise levels at all times and are expected to observe quiet hours - specified times when residents are expected to keep noise to a minimum. Students may be learning or meeting in virtual spaces, which means that quiet hours can be critical to a student's academic success. Quiet hours for all residence halls are as follows:

- Sunday through Thursday, 10 p.m. to 8 a.m.
- Friday and Saturday, 11 p.m. to 8 a.m.
- During final exam weeks, quiet hours are in effect 24-hours-per day beginning at 8 p.m. on the Friday preceding the exam week and remaining in effect until the close of the residence halls.

Enforcement of Quiet Hours

As a first step to addressing excessive noise, residents should ask the person(s) involved to decrease the noise level.

If the noise remains too loud, the resident then should contact an RA/CA or Panther Central for assistance with resolving the issue. Failure to comply with quiet hours may result in a Code violation.

VISITATION POLICY & LOUNGE USAGE

Currently, visitors are permitted in residence halls. Should there be changes to this protocol, this handbook will be updated.

Students with questions about visitation should speak to Residence Life staff.

The following procedures and regulations govern guest visitation. A visitor or guest is defined as any person, including a resident from the same building, invited by a resident to that resident's assigned residence hall/room.

Residents will be accountable for their visitors/guests at all times, including those scanned in by the resident, those accompanied by the resident, and visitors/guests within a resident's accommodation. Residents also will be accountable for any Code violations committed by their visitors/guests.

All visits are subject to the following conditions:

1. All residents will have the opportunity to establish and regulate visitation through their roommate agreement. The roommate's approval is required. In situations where roommates are unable to resolve issues related to visitation on their own, they should contact their RA/CA.
2. All residents must obtain permission from their roommate(s) each time they would like to entertain a guest.
3. All residents and visitors/guests must present proper photo identification to gain building entry. Proper identification includes state issued identification cards and Panther Cards.
4. Visitors/guests without proper photo identification must use a guest pass to gain building entry. Guest passes can be obtained at Panther Central. University staff have the right to deny approval of a guest pass. Both the resident and the guest must be present for a guest pass to be issued.
5. All visitors/guests must be scanned in and out at the Welcome Attendant desk at the front entrance.
6. The resident must escort their visitors/guests at all times.
7. Residents are limited to three (3) visitors/guests at any one time.
8. Visitors under the age of 10 years old must be accompanied by a parent or guardian during any visit.
9. Visitors 10 to 16 years of age who are not accompanied by a parent or guardian, must have written approval from a parent or guardian prior to any visit. These visitors must obtain a guest pass from Panther Central. Both the resident and the guest must be present for a guest pass to be issued. Panther Central will review the written approval from the parent or guardian. Upon discretion of the staff, there may be need for further approval from a parent or guardian. If needed, the Resident Director will be contacted for further discussion.
10. Visitors 17 years of age or older must have a valid photo ID to visit. Visitors without a valid approved photo ID must obtain a guest pass from Panther Central. Both the resident and the guest must be present for a guest pass to be issued. If needed, the Resident Director will be contacted for further discussion. Upon discretion of the staff, there may need to be approval from a parent or guardian.

An extended guest is defined as any guest visiting between the hours of 2 a.m. and 8 a.m. In addition to meeting the conditions above, residents may have extended guests subject to the following conditions:

1. A resident may not have more than three (3) extended guests at one time.
2. Each extended guest counts as one visit.
3. A resident is limited to having ten (10) extended visits during any calendar month.

Notwithstanding the preceding conditions, the University may elect to restrict access to the Residence Halls at any time and under any circumstances. If residents wish to seek an exception to any of the provisions of this policy, they should contact the Resident Director of their building. Questions about visitation policies in university-owned apartments, or university-owned apartments without a Welcome Attendant should contact the Office of Residence Life.

POSSESSION AND/OR USE OF ALCOHOL IN ON-CAMPUS HOUSING

1. Residents who are under the age of twenty-one (21) years are prohibited from possessing or consuming alcohol.
2. Residents who are twenty-one (21) years of age or older, may possess and/or consume alcohol in their assigned living space only. For residents who reside in suite/apartment-style housing, alcohol may be possessed and consumed within the common area only if all individuals present are twenty-one (21) years of age or older.
3. Regardless of the resident's age, alcohol is prohibited in residence halls that are exclusively first-year residence halls. Alcohol is also prohibited in Amos Hall.
4. Residents are responsible and may be legally accountable for their own actions and the actions of their guest(s), including any damages or injuries which result from actions during or after the consumption of alcoholic beverages.
5. Residents from other buildings and non-resident guests or commuters are not permitted entrance with alcoholic beverages, regardless of age.
6. The amount of alcoholic beverages per person twenty-one (21) years and older in on-campus housing cannot exceed:
 - i. twelve (12) 12 ounce containers of beer; **or**
 - ii. one (1) pint container or one (1) 375 ml. container of liquor; **or**
 - iii. one (1) 1.5 liter container of wine; **or**
 - iv. two (2) four-packs of wine coolers or other mixed drinks sold in such a quantity, **or**
 - v. two (2) six-packs of malt beverages or other mixed drinks sold in such quantity, (e.g., Mike's Hard Lemonade, Smirnoff Ice, etc.).
7. Only factory sealed containers of alcoholic beverages may be brought into on-campus housing.
8. Kegs, bulk containers, pumpers, taps or other mechanisms are not permitted.
9. Alcoholic beverages possessed by individuals under the age of twenty-one (21), any alcoholic beverages not permitted by the above, or alcohol in excess of amounts permitted as noted above, will be confiscated, and disposed of, regardless of ownership or origin.
10. Alcohol containers found in on-campus housing being used as decorations, or for any other purpose, may be confiscated and disposed of, regardless of ownership or origin.

For policies and procedures pertaining to registered events in Fraternity Houses occupied by a registered Fraternity, visit the [Office of Fraternity and Sorority Life Website](#) for more information.



MEDICAL AMNESTY

The University of Pittsburgh's primary concern is for the health, safety, and well-being of students. All students are expected to seek immediate assistance for themselves or others in situations where someone is experiencing an emergency due to alcohol or other drug use. In situations where emergency assistance is requested, Medical Amnesty for violations of the Student Code of Conduct may apply.

SAFETY AND SECURITY

As community members, residents should become familiar with the security measures instituted and safety resources available at the University of Pittsburgh.

UNIVERSITY OF PITTSBURGH POLICE

The University of Pittsburgh Police Department provides 24-hour protection for all students, faculty, and staff. Pitt Police cover the 132-acre Oakland campus as well as outlying facilities. To be connected to Pitt Police, dial 412-624-2121 or via the [Rave Guardian app](#). For more information about Pitt Police, [visit their website](#).

EMERGENCY NOTIFICATION SERVICE/CRIME ALERTS

The University's emergency notification service (ENS) is used to communicate with subscribers through voice, text, and email messages in the event of an emergency. To receive alerts, subscribe by logging into [My Pitt](#), click My Resources, select Emergency Notification and/or crime alerts, and follow the instructions. Information about the differences between ENS and crime alerts can be found on [this website](#).

RESIDENCE HALL SECURITY

Entrances to residence halls have security desks staffed by Welcome Attendants. Welcome Attendants, who are trained in University fire safety and security procedures, control access to the residence halls by requiring that all residents and visitors properly scan in and out of the buildings. For more information about accessing residence halls, see the aforementioned visitation policy.

BLUE LIGHT PHONES

There are emergency phones, identifiable by a blue light, located throughout campus. Pressing the red emergency button on one of these phones activates the strobe on the blue light and notifies Pitt Police dispatch of the user's location, allowing emergency personnel to respond.

SAFERIDER

SafeRider provides transportation during the evening and early morning hours when special, non-emergency needs arise for students and campus shuttles are not available. Each student is permitted (1) round trip per night, and a maximum of (25) trips per semester. Current information is available on [Parking Transportation & Service's website](#).

RESIDENT ASSISTANT/ COMMUNITY ASSISTANT ON-DUTY

Resident Assistants and Community Assistants are on-duty in all Residence Halls from 8:30pm-8:30am Monday-Friday and on a 24-hour basis on the weekends. When on-duty, RAs and CAs maintain a level of visibility throughout their assigned Residence Hall which can include hosting programs, providing information to residents, walking throughout the building, documenting behavior, and responding to crises.

RESIDENT DIRECTOR/ COMMUNITY DIRECTOR ON-CALL

One or two RDs/CDs are on-call from 5:00pm-8:30am Monday-Friday and on a 24-hour basis on the weekends. When on-call, RDs/CDs respond to emergencies, interact with residents, supervise on-duty Resident Assistants during serious situations and conduct incident follow-up.

FIRE SAFETY

For your safety and that of others, please follow these fire safety procedures:

- Familiarize yourself with the emergency exit routes which are marked by exit signs.
- Determine where the fire alarm pull stations are located in your building.
- Memorize the layout of your University housing accommodation and exit route from your floor in case you need to find your way in the dark.
- Please review fire safety section on the [Housing website](#) and/or the [Environmental Health and Safety website](#) for further details.
- [University of Pittsburgh Fire and Emergency Evacuation Procedures Safety Manual](#)
 - If individuals require assistance in evacuating a building or space, there is information included with topic 6.



EMERGENCY CONTACT

The University encourages students to provide the name and contact information for individuals who should be notified in case of an emergency. Residents can add or update their emergency contact information through the Student Information System using PeopleSoft-Self Services. Such information allows the University to best respond to the needs of students and their families.

SAFETY REMINDERS

- Carry your Panther Card and hard key (if applicable) with you at all times.
- Always keep your door and windows locked.
- If you have window stops, you may not open them any further than the determined stopping point.
- Do not open any windows more than 12 inches.
- Never prop open security doors.
- Never sign someone into a Residence Hall who you don't know or is not your guest.
- Report suspicious persons to the University Police at 412-624-2121.
- Avoid leaving valuables out in the open, unattended or behind an unlocked door.
- Never lend your Panther Card to anyone.
- If your Panther Card is lost or stolen, contact Panther Central as soon as possible.
- Cross streets at crosswalks.
- Check both ways before crossing the road – even on one-way streets, and pay attention to the bus and bike lanes.
- Keep alert at all times and travel with a friend after dark.
- Do not let anyone into on-campus housing unless they have been given authorization by the Welcome Attendant.



PANTHER CENTRAL

Panther Central houses the administrative and service offices for the Panther Card, Panther Funds, Housing Services, and Dining Services.

Visit us at:

Locations: Litchfield Towers Main Lobby (Open 24/7)

Panther Central Express, Sutherland Hall, Main Lobby (10 a.m. – 6 p.m. Monday–Friday)

Phone: 412–648–1100

Website: www.pc.pitt.edu

Portal: Panther Central community at my.pitt.edu

Contact: pc.pitt.edu/questions-and-feedback

WHAT SERVICES DOES PANTHER CENTRAL PROVIDE?

Panther Card Services

- ID photos taken
- New, replacement, and temporary cards

Panther Funds Services

- Load funds
- Account balances and status

Housing Services

- Housing applications, contracts and deposits
- Room assignments
- Residence hall access
- Lockout services
- Maintenance requests and emergency repairs

Dining Services

- Meal plan contracts, changes, and special requests
- Additional Dining Dollars

Additional Services

- Fines issued by Residence Life or Office of Student Conduct can be paid at Panther Central
- Laundry refunds
- I-9 forms

PANTHER CARD

The Panther Card is a student's valid University of Pittsburgh identification. All registered students are required to carry their Panther Card at all times and show their Panther Card when directed by a university official. Panther Cards are for the exclusive use of the identified student and may not be given to anyone for use or accepted by anyone else for use.

Panther Cards allow Residents to access (as applicable):

- Residence halls or apartment buildings (your assigned residence only)
- Meal plans
- University libraries
- Campus shuttle buses
- Recreational facilities (within your residence hall, Bellefield Hall, Trees Hall, Pitt Sports Dome, and the Baierl Student Recreation Center)
- Wellness Center
- Computer labs
- Fare free local Port Authority buses/light rails/inclines
- Museums

You can obtain your Panther Card at Panther Central, located in the Litchfield Towers lobby or the station located in the Sutherland Hall main lobby. Lost or stolen cards should be reported immediately through the Panther Central link under the "My Resources" tab at my.pitt.edu.

It is a violation of the Code to forge, alter, take possession of, duplicate, or use documents, records, keys, identification (including Panther Cards), or computer accounts without proper authorization.

ROOM MAINTENANCE

MAINTENANCE REQUESTS

For maintenance, repairs or housekeeping needs, residents must submit a request through [this website](#).

For emergency repairs, please call Panther Central at 412-648-1100. Emergency issues include no heat, no water or water leak, loss of electrical service, or broken window/locks.

Only University employees or contractors are permitted to make repairs or changes in the residence halls and apartment-style accommodations.

PITT ARRIVAL (Move-in)

Each year, multiple departments strive to make the check-in process to University housing facilities as quick and simple as possible.

Individuals residing in on-campus housing will receive several Pitt Arrival emails containing all the information about check-in for the Fall term. For more information, [visit the arrival website](#).

MOVE OUT

Before the residence halls close in the spring, you will receive a move-out email with more detailed information and dates. Residents should leave their accommodation at the end of the school year within 24 hours after their last final exam.

Prior to your departure, ensuring that your space is clean is extremely important. Failure to complete the following steps may result in monetary charges.

- Leave your accommodations in broom-clean condition.
- Clean MicroFridges and any University-owned appliances.
- Remove all personal belongings.
- Leave only sealed bags of dried trash in your room.
- Place all recyclable items in the appropriate recycling area of your residence hall.
- Seal all wet and food-related garbage and place in the appropriate landfill of your residence hall. (Stains caused by such garbage being left in your room may result in damage charges.)
- Turn off all faucets tightly.
- Turn off lights and lock the door.
- Complete a change of address form. Information about that process can be found at [this website](#). Mail without a forwarding address will be returned to sender.
- Sign the Residence Life door hanger and close the door when the last resident leaves the room.
- If a hard key was provided for your accommodation, additional instructions will be provided.



HOLIDAYS AND BREAK PERIODS

For questions regarding housing during these periods, please contact Panther Central. Most residence halls typically close during the winter recess, while most apartment-style accommodations remain open.

DAMAGE

Residents are responsible for all damage and/or any loss of University furnishings in their living and study area and will be liable for payment to the University. Loss of furnishings includes, but is not limited to, removal of furniture or placement of furniture in hallways, stairwells, or other common areas. Residents may also be subject to charges for any damage resulting from unauthorized use, or alterations of, rooms, equipment, common areas, and buildings.

Residents may not:

- Alter any part of any University housing accommodation or building, including installing locks or any type of security system or device.
- Build or erect any outside aerials for radio/TV.
- Install a waterbed in any on-campus housing accommodation.
- Mark, paint, drill into, or in any way impair, deface, or damage any wall, ceiling, door, frame, partition, floor, wood or metalwork, wiring, fixture, plumbing, or equipment in the University housing accommodation or building.
- Attach, in any manner, foil, plastic, contact paper, or material of any type to the sprinkler systems, smoke detectors, exit signs, windows, cabinets, or appliances.
- Tamper with fire systems/devices including, but not limited to, fire alarm notification devices, pull stations, fire extinguishers, smoke detectors, sprinkler systems, etc.
- Install draperies, shades, blinds, or other materials that are visible from the exterior of the building or remove or alter the window treatments provided in the University housing accommodation.
- Residents should also review the limits contained in the [Posting and Chalking Guidelines](#).

HOUSEKEEPING

All perishable food products should be stored and refrigerated in covered containers. Bulk food items not requiring refrigeration should be kept in sealed containers with airtight lids.

Each building has its own procedure for recycling and trash removal. Please see the [Department of Housing Sustainability Guide](#) for more information on your building. Do not shake any dirt out of carpets or rugs from any window, door, or balcony, and do not sweep any dirt into the corridors, halls, elevators, stairways, or fire exits of the building.

For special housekeeping needs, residents must submit a maintenance request to Panther Central by logging into my.pitt.edu to submit a housekeeping request.

Medical Waste Disposal in Residence Halls

Medical waste cannot be disposed of in the trash. Federal, state, and municipal regulations require that medical waste be disposed of in an approved container. Medical waste includes hypodermic needles, lancets, test strips, small quantity medical waste, and other medical devices having corners, edges, or projections capable of cutting or piercing the skin, or that pose a safety hazard to personnel who handle waste. If you generate this type of waste, please follow the procedures listed below.

- Purchase an approved sharps or medical waste disposal container from a local pharmacy, physician, or hospital. These containers can also be purchased on-campus at the Student Health Pharmacy, Nordenberg Hall, 103 University Place.
- Immediately transfer any used needles or other contaminated waste into the container to minimize possible injury to anyone.
- When full, take the container to Student Health Service, Nordenberg Hall, 119 University Place or another authorized disposal site (pharmacy, doctor's office, etc.).
- In situations where medical supplies need to be stored by a residence hall student, Residence Life recommends the student establish a secure location or device for storage.



KEYS

Most residents can gain access to their individual accommodations by inserting or tapping their Panther Card into the lock. There may be some university-owned buildings and rooms that access their accommodations via hard key. All keys are the property of the University and cannot be exchanged, given to another person, or duplicated outside standard University procedures. If you have questions about lost or stolen key cards, or lockouts, please contact [Panther Central](#).

ANIMALS/PETS IN UNIVERSITY HOUSING

The University of Pittsburgh has a strict no-pet policy in on-campus housing.

For guidance and policy on service and emotional support animals, please visit [Disability Resources and Services website](#).

RENTERS INSURANCE

Residents are responsible for having adequate and appropriate insurance (i.e., homeowner's supplemental insurance or renter's insurance) to protect against any loss or damage to the residents' personal property while on University premises and/or to cover damage caused by the resident to University property.





RESIDENCE HALL AMENITIES

Housing more than 7,900 undergraduate students on an urban campus is a challenge, but we are committed to making on-campus living as safe, comfortable, and convenient as possible. Please visit Panther Central Housing Services for a full list of [amenities and services](#).

For information about specific amenities available in each housing option, please visit the [Panther Central website](#).

APPLIANCES

The following appliances are permitted in all residence halls:

- Microwaves (800 watts or smaller)
- Refrigerators (4.2 cubic feet or smaller)
- Coffee makers without burners
- Blenders
- Computers
- TVs, DVD players, and radios
- Non-commercial hair dryers and hairstyling tools
- Electric shavers
- Electric toothbrushes
- Irons (with auto shutoff)

PROHIBITED ITEMS

The following items are prohibited within on-campus housing. This is not an all-inclusive list – if you are unsure if an item is permitted, please contact Panther Central prior to bringing the item to campus.

- Open-flame cooking devices or heating units
- Space heaters
- Air conditioners
- Halogen light fixtures
- Gas grills
- Extension cords (power strips with surge protectors are acceptable)
- Unauthorized pets
- Loft beds
- Waterbeds
- Exterior radio/TV aerials
- Controlled substances
- Firecrackers
- Ammunition
- Firearms or any other weapons
- Live cut decorations such as trees
- Candles
- Lithium Battery powered mobility devices i.e. scooters, skateboards, bikes

In addition to the prohibited items above, students should not bring:

- Toaster ovens
- Toasters
- Hot plates
- Cup warmers
- Indoor grills
- Steamers
- Coffee makers with burners
- Rice cookers
- Induction cooktops
- Drones
- Hover boards or other e-scooters
- Homemade furniture

The [University's Bike Parking and Storage Policies](#) encourages students to have their bikes in proper storage locations, however bikes are not permitted in any university building including residence halls.

For students living in unairconditioned buildings who would like to place a fan in their windows, extension cords are permitted with the following restrictions:

- Either a single extension cord or power strip should be used, not both, and the cords or power strips should not be connected in a series
- It should be confirmed by reviewing the manufactures specifications/safety guidelines for the particular fan type/model in use that use of an extension cord is permitted in lieu of being plugged directly into a wall receptacle
- Extension cords should not be run in a location that could result in a potential tripping hazard



DINING SERVICES

MEAL PLANS

All residents living in residence halls are required to purchase a meal membership.

Residents living in apartment-style accommodations may purchase a meal plan but are not required to do so.

Meal memberships are categorized by tiers that offer options with unlimited access or a set number of Dining Dollars in varying amounts, depending on your individual needs. Please [visit Pitt Eats](#) for menus, locations, and hours.

Keeping Track of Your Dining Passes and Dining Dollars

Dining Dollars work as a declining balance program. Each time Dining Dollars are used, the remaining balance will appear on the register display. Residents also may access their Dining Dollars usage report by following the Panther Central link under the “My Resources” tab at [My Pitt](#).

Meal Plan Special Requests

Dining Services offers options to fit the needs of all residents, whether for time restrictions due to internships, allergies, or specific dietary restrictions. Our nutritionist and chef are available to work with residents and will make every effort to cater to special dietary concerns—celiac, vegan, vegetarian, Kosher, diabetic, hypoglycemic, or food allergies. Residents with special medical or other dietary needs can find more information about dining options on the [Dine on Campus website](#).

Special Diets

Residents who are under a doctor’s orders and who cannot eat what is usually served should have their doctor write instructions regarding the student’s dietary limits. Residents also should make an [appointment with the Campus Dietitian](#) to discuss dietary needs.

Meal Plan Changes

Meal memberships can be changed during the Add/Drop Period of the fall and spring semesters. The Add/Drop Period takes place during the first two weeks of each semester. To change a meal plan during the Add/Drop Period, follow the instructions on [Panther Central’s website](#).

PANTHER FUNDS

The Panther Funds program, which is a University-sponsored program administered by Panther Central, is a prepaid service that allows you to do more with your Panther Card, such as obtaining books, food, and other services without the inconvenience of carrying cash. Please review [this website](#) for detailed information about Panther Funds.

There are over 70 merchants in both university affiliated and community buildings that accept Panther Funds, which cover everything from dining, laundry, mailing and shipping, to library services and parking. You can find a complete merchant list on [this website](#).

PARKING & TRANSPORTATION

CAMPUS SHUTTLES

Pitt buses and shuttles travel on 8 different routes around campus and to parts of both North Oakland and South Oakland. Pitt students can ride without paying a fare by showing their valid Panther Card. For more information, call 412-624-8801 or email pittshuttles@pitt.edu. The Transloc app is also available in the app store to track Pitt shuttles and get updated information about available occupancy.

BUSES

All students may ride Pittsburgh Regional Transit buses, light rail, trolleys, and inclines in Allegheny County fare-free by presenting a valid Panther Card. For schedule information visit <https://www.rideprt.org> or call 412-442-2000.

BICYCLES

Bicycling is a great way to get around campus. Free bicycle racks and bicycle repair kiosks are located throughout campus, and bike lockers are also available for a [nominal fee](#). You can register your bicycle using this [link](#) or by emailing pittcommuting@pitt.edu.

VEHICLE PARKING PERMITS

Parking permits for students are limited; contact Parking Services at 412-624-4034. You can also e-mail parking@bc.pitt.edu.

SAFERIDER

SafeRider provides transportation during the evening and early morning hours when special, non-emergency needs arise for students and campus shuttles are not available. Each student is permitted (1) round trip per night, and a maximum of (25) trips per semester.

TRANSPORTATION SERVICES FOR STUDENTS WITH DISABILITIES

Transportation services for students with disabilities may be arranged by contacting Disability Resources and Services at 412- 648-7890. It is important that students contact this office as early as possible to help ensure accommodation needs can be met. A van with a wheelchair/cart lift and standard passenger seating is available between the hours of 7 a.m. and 7 p.m., Monday through Friday, when classes are in session. For more information and to inquire about eligibility go to <https://www.diversity.pitt.edu/disability-access/disability-resources-and-services/resources/campus-transportation>.

BUSES FOR THE HOLIDAYS

Information about buses home for the holidays will be available from Pitt Mobility shortly. If you have specific questions, you can email pittshuttles@pitt.edu for more information.

PHONE NUMBERS/FREQUENT CONTACTS

All numbers are 412 area code

Admissions/Financial Aid624-7488

Athletics:

Information648-8200
 Tickets648-7488
 Cost Center648-8204
 Field House648-8204

Buses:

Campus624-8801
 Port Authority442-2000

Campus Recreation:

Information648-8210
 Baierl Student Rec. Center648-8279

Career Center648-7130

Counseling Center648-7930

Disability Resources and Services648-7890

Diversity and Inclusion/Title IX648-7860

Environmental Health and Safety624-9505

Housing Services648-1100

International Services624-7120

Libraries:

Carnegie Public Library622-3114
 Hillman Reference648-3330
 Hillman Lending648-7800
 Falk648-8866
 Law648-1323

Mail Centers:

Bouquet Gardens624-8589
 Forbes Hall383-9657
 Lothrop Hall648-3922
 Nordenberg Hall624-8170
 Panther Hall648-9898
 Irvis Hall648-7066
 Sutherland Hall648-9695
 Towers Lobby648-1156

Maintenance648-1100

Panther Card648-1100

Panther Central412-648-1100

<https://www.pc.pitt.edu/questions-and-feedback>
 Litchfield Towers Lobby
 24/7 unless otherwise posted

Panther Funds648-1100

Parking Services:

Parking Services624-4034
 Bicycles, carpools, and vanpools624-4034
 Buses Home (Holidays)624-4433
 Transportation624-8801

Photocopies:

Copy Cat (Scaife)648-1864

Pitt News648-7980

Pitt Shop648-2606

Police, University:

Campus phone (emergency)4-2121
 Non-campus phone (emergency)624-2121
 General (Mon.–Fri.)624-4040

Registration624-7649

Residence Life412-648-1200

Reslife@pitt.edu

935 William Pitt Union

Office Hours: Monday-Friday 8:30am-5pm

Resident Directors:

For a full directory visit [this website](#)

Resident Student Association648-1200

Student Accounts624-7590

Student Conduct648-7910

Student Government Board648-7970

Student Health Service383-1800

Student Life648-1074

Student Payment Center624-7520

Technology Help Desk624-4357

The University Store On Fifth648-1455

WPTS Radio648-7990

William Pitt Union Desk648-7815

Zip Codes1-800-275-8777

Disclaimer*: This Handbook is not a contract and is subject to change without notice. The purpose of this Handbook is to provide you with a reference for living on campus and to introduce you to the community's expectations for residing in University housing. This Handbook is incorporated into and should be read in conjunction with the Student Code of Conduct (Code). Violations of any expectations outlined in this Handbook or the Housing and Dining Services Contract are considered a violation of the Code.

*Except where exempt by federal or state laws.







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