OFFICE OF BEHAVIORAL HEALTH
Bureau of Mental Health Services
Bureau of Drug and Alcohol Services

24-HOUR CRISIS HOTLINES:
re:solve Crisis Network 1-888-7-YOU-CAN (1-888-796-8226)

BEHAVIORAL HEALTH EMERGENCY SERVICE
(for authorization of involuntary commitments)
Allegheny County Information, Referral and Emergency Services (IRES)
412-350-4456 (or call 911) TTY 412-350-3467

Information in the electronic version of this booklet is current as of February 2018. For the most current phone numbers and addresses please visit the DHS website: www.alleghenycouny.us/dhs/resource-guides or http://pa211sw.org for a searchable, comprehensive listing of services in Allegheny County.
The DHS Office of Behavioral Health (OBH) contracts for and monitors approximately 109 community-based agencies, which provide an array of services designed to meet the mental health and substance abuse services needs of County residents. OBH contracts with Community Care Behavioral Health and Allegheny HealthChoices, Inc. for operation and oversight of Medicaid Behavioral Health Managed Care Services.

One Smithfield Street
Third Floor
Pittsburgh, PA 15222
Telephone: (412) 350-4456
TTY/TTD: (412) 350-3467
www.alleghenycounty.us/dhs/obh

The Director’s Action Line (DAL): 1-800-862-6783
re:solve Crisis Network  
1-888-7-YOU-CAN (1-888-796-8226)  
333 N. Braddock Ave.  
Pittsburgh, PA 15208

Round-the-clock telephone, mobile, walk-in, and residential crisis intervention services are available for all Allegheny County residents – children, adolescents, adults and older adults. Insurance coverage is NOT required.

Callers are put in touch with professional mental health and addictions counselors to receive immediate confidential crisis counseling, emergency support, and/or be referred to someone for ongoing help. In addition, a mobile crisis team that can travel to the site of the crisis is available 24 hours a day / 7 days a week. Specialized teams are available for child, adolescent and family interventions. Walk-in services and short-term overnight services are also available. In addition, an after-hours drug and alcohol engagement center is available for individuals who experience a crisis involving substance use. Individuals will receive immediate assessment, support, education, and referrals to drug and alcohol services. re:solve is made possible through the partnership of Allegheny County and the Western Psychiatric Institute and Clinic of the University of Pittsburgh Medical Center (UPMC).

Allegheny County Information, Referral and Emergency Services (IRES) at (412) 350-4456 or 911, TTY 412-350-3467

This number answers 24 hours a day / 7 days a week and puts callers in touch with Allegheny County staff who can provide information, find someone to provide ongoing help, or help arrange involuntary examination and treatment when needed. All involuntary commitments must be authorized/approved by IRES, a Physician or the Police.
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PLACES TO CONTACT FOR MENTAL HEALTH SERVICES

ALLEGHENY CHILDREN’S INITIATIVE  
www.pfq.org/allegheny-childrens-initiative-inc  
2304 Jane Street, Pittsburgh, PA 15203  
(412) 431-8006

ALLIANCE FOR INFANTS AND TODDLERS  
www.afit.org  
2801 Custer Avenue, Pittsburgh, PA 15227  
(412) 885-6000  
Population served: families with children birth to age three years

CHARTIERS CENTER  
(Formerly Community Mental Health And Retardation Center, Inc.)  
www.chartierscenter.org  
437 Railroad Street, Bridgeville, PA 15017  
(412) 221-3302  
Offices in: Bridgeville, South Hills communities

FAMILY SERVICES OF WESTERN PENNSYLVANIA, INC.  
www.fswp.org  
3230 William Pitt Way, Pittsburgh, PA 15238  
1-888-222-4200  
Offices in: Tarentum, New Kensington, Pittsburgh - East Liberty

FAMILYLINKS  
www.familylinks.org  
401 N. Highland Avenue, Pittsburgh, PA 15206  
(412) 343-7166  
250 Shady Avenue, Pittsburgh, PA 15206  
(412) 661-1800  
2644 Banksville Road, Pittsburgh, PA 15216  
(412) 343-7166

HUMAN SERVICES ADMINISTRATION ORGANIZATION (HSAO)  
www.hsaio.info  
2801 Custer Avenue, Pittsburgh, PA 15227  
(412) 884-4500
PLACES TO START FOR MENTAL HEALTH SERVICES

MILESTONE CENTERS, INC.
www.milestonecentersinc.org

712 South Avenue, Wilkinsburg, PA 15221
(412) 243-3400
Offices in: Wilkinsburg, Monroeville, Penn Hills

MON YOUGH COMMUNITY SERVICES, INC
www.mycs.org
(412) 675-MYCS (6927)

Administration – 500 Walnut Street, 3rd Floor, McKeesport, PA 15132

PITTSBURGH MERCY
www.pittsburghmercy.org

Emergency Response
1-877-MERCYBH (1-877-637-2924)

East Common – 1200 Reedsdale St., Pittsburgh, PA 15233
(412) 323-4500

Northside – 412 East Commons, Pittsburgh, PA 15212
(412) 323-4500
1200 Reedsdale Street, Pittsburgh, PA 15233

South Side – 330 S. Ninth Street, Pittsburgh, PA 15203
(412) 488-4040

Center for Hearing and Deaf Services –
1945 Fifth Avenue, Pittsburgh, PA 15219
www.hdscenter.org
TTY (412) 281-1375

PRESSLEY RIDGE SCHOOLS
www.pressleyridge.org

530 Marshall Avenue, Pittsburgh, PA 15214
(412) 321-6995

5500 Corporate Drive, Suite 400
Pittsburgh, PA 15237
(412) 321-6995
PLACES TO START FOR MENTAL HEALTH SERVICES

STAUNTON CLINIC, HERITAGE VALLEY-SEWICKLEY HOSPITAL
www.heritagevalley.org/pages/behavioral-health-facilities-staunton-clinic
111 Hazel Lane, Suite 300, Sewickley, PA 15143
(412) 749-7330
Offices in: Sewickley, McKees Rocks, Bellevue, Wexford

TURTLE CREEK VALLEY MH/MR, INC.
www.tcv.net
723 Braddock Avenue, Braddock, PA 15104
(412) 351-0222 — Requests for services
Offices in: Braddock, Homestead, Turtle Creek, South Side

WESTERN PSYCHIATRIC INSTITUTE AND CLINIC
www.wpic.upmc.com
3811 O’Hara Street, Pittsburgh, PA 15213
(412)624-1000 or toll-free 1-877-624-4100

OTHER MENTAL HEALTH SERVICES PROVIDERS

ACHIEVA (FORMERLY ARC ALLEGHENY)
www.achieva.info
711 Bingham Street, Pittsburgh, PA 15203
(412) 995-5000 or 1-888-272-7229
Population served: Children and adolescents with disabilities and their families, supported employment services

AHEDD
www.ahedd.org
Sarah Street, Suite 202, Pittsburgh, PA 15203
(412) 381-3313
Employment services throughout Pennsylvania for people with disabilities

2018-2019 Where to Call
OTHER MENTAL HEALTH SERVICE PROVIDERS

BETHLEHEM HAVEN (MIRYAM’S)
www.bethlehemhaven.org

Fifth Avenue Commons, 905 Watson St., Pittsburgh, PA 15219
(412) 391-1348
Population served: Adult women
Emergency services, transitional housing, medical, dental, obstetrics and mental health services

CENTER FOR HEARING AND DEAF SERVICES (HDS)
www.hdscenter.org

1945 Fifth Avenue, Pittsburgh, PA 15219
(412) 281-1375 (V/TTY) or (412) 235-9518 (VP)
In collaboration with Mercy Behavioral Health, HDS provides behavioral and mental health services for the deaf and hard of hearing in Southwestern Pennsylvania

COMMUNITY CARE BEHAVIORAL HEALTH
www.ccbh.com

1-800-553-7499
Population served: Community Care Behavioral Health (Medical Assistance) members

COMMUNITY HUMAN SERVICES CORPORATION
www.chscorp.org/

374 Lawn Street, Pittsburgh, PA 15213

DIVERSIFIED CARE MANAGEMENT

Executive Commons Building
110 Roessler Road, Suite 200B, Pittsburgh, PA 15220
(412) 253-1136

EVERY CHILD, INC.
www.everychildinc.org

1425 Forbes Avenue, 3rd floor, Pittsburgh, PA 15219
(412) 665-0600
Population served: Birth, foster, and adoptive families and children with special needs from Allegheny County and surrounding counties in southwestern PA
OTHER MENTAL HEALTH SERVICE PROVIDERS

FAMILY RESOURCES
www.familyresourcesofpa.org

1425 Forbes Avenue, Suite 500, Pittsburgh, PA 15219
(412) 363-1702

FAMILY SERVICES OF WESTERN PENNSYLVANIA
www.fswp.org

310 Central City Plaza, New Kensington, PA 15068
(724) 335-9883

NOTE: Participants must be referred by their mental health care provider.
Psychiatric, social rehabilitation and student assistant program supported employment services, certified peer specialist

FAYETTE RESOURCES
www.fayetteresources.org

100 North First Street, Elizabeth PA 15037
(412) 382-7191
Population served: Individuals with medical, psychological, learning and behavioral challenges

GOODWILL OF SOUTHWESTERN PENNSYLVANIA
www.goodwillswpa.org

118 52nd Street, Pittsburgh, PA 15201
(412) 481-9005
Supported Employment Services

INVISION HUMAN SERVICES
www.invisionhs.org

12450 Perry Highway, Wexford, PA 15090
(724) 933-5100
Population served: Adults 18+
Residential Supports, Employment Supports, Community Supports, Advanced Supported Employment, Behavioral Health Services
OTHER MENTAL HEALTH SERVICE PROVIDERS

JEWISH FAMILY AND CHILDREN’S SERVICES
www.jfcspgh.org

5743 Bartlett Street, Pittsburgh, PA 15217
(412) 422-7200

JEWISH RESIDENTIAL SERVICES, INC.
www.jrspgh.org

4905 Fifth Avenue, Suite 3, Pittsburgh, PA 15213
(412) 325-0039

KEYSTONE COMMUNITY MENTAL HEALTH SERVICES
www.keystonehumanservices.org/kcmhs

759 Crawford Road, Pittsburgh, PA 15237
1-888-377-6504

LIGHT OF LIFE MINISTRIES, INC.
www.lightoflife.org

10 E. North Avenue, Pittsburgh, PA 15212
(412) 258-6100

LIFE’S WORK OF WESTERN PA
www.lifesworkwpa.org

1323 Forbes Avenue, Pittsburgh, PA 15219
(412) 471-2600
Supported Employment Services

NHS (NORTHWESTERN HUMAN SERVICES)
www.nhsonline.org

665 Rodi Road 2nd floor. Pittsburgh, PA 15235
(412) 241-9020
Offices in: Penn Hills, Downtown and McKeesport
OTHER MENTAL HEALTH SERVICE PROVIDERS

PLEA AGENCY (PROGRAMS FOR LIVING, EDUCATION AND ADVOCACY)
www.plea-agency.org

733 South Avenue, Wilkinsburg, PA 15221
(412) 243-3464

PASSAVANT MEMORIAL HOMES
www.passavant.org

100 Passavant Way, Pittsburgh, PA 15238
(412) 820-1010

PEOPLES OAKLAND
www.peoplesoakland.org

3433 Bates Street, Pittsburgh, PA 15213
(412) 683-7140
Population served: Single, adult men and women
Supported employment services

PERSAD CENTER, INC.
www.persadcenter.org

5301 Butler Street, Suite 100, Pittsburgh, PA 15201
(412) 441-9786, Toll-Free: 1-888-873-7723
Population served: gay, lesbian, bisexual, transgender persons
and individuals with HIV/AIDS

RESIDENTIAL CARE SERVICES, INC.
www.residentialcare.org/

2400 Ardmore Boulevard, Suite 601, Wilkinsburg, PA 15221
(412) 271-2990

RESOURCES FOR HUMAN DEVELOPMENT
www.rhd.org

810 River Avenue, Pittsburgh, PA 15212
(412) 652-9957
Population served: Persons with mental illness, intellectual
disabilities and/or substance abuse concerns
Residential programs, Forensic peer services
THREE RIVERS YOUTH  
www.threeriversyouth.org  
6117 Broad Street, Pittsburgh PA, 15206  
(412) 441-5020  
Population served: Abused, neglected, runaway and homeless youth between the ages of 12 and 21 years, and their families

TRANSITIONAL SERVICES, INC.  
www.transitionalservices.org  
806 West Street, Homestead, PA 15120  
(412) 461-1322

TURTLE CREEK VALLEY MH/MR  
www.tcv.net  
723 Braddock Avenue, Braddock, PA  15104  
(412) 351-0222  
Social Rehabilitation, Outpatient Psychiatric, Partial Hospitalization, Supported Employment Services

201 East 18th Avenue, Homestead, PA 15120  
(412) 461-3811 ext. 710  
Social rehabilitation

WESLEY SPECTRUM SERVICES  
www.wesleyspectrum.org  
221 Penn Avenue, Wilkinsburg, PA 15221  
(412) 342-2300  
Population served: Children and families  
Developmental, educational, behavioral health and support services

WESTERN PSYCHIATRIC INSTITUTE AND CLINIC (WPIC OF UPMC)  
ADULT EDUCATION AND REHABILITATION PROGRAM  
3501 Forbes Avenue, 6th Floor, Pittsburgh, PA 15213  
(412) 246-5854  
NOTE: Participants must be referred by their mental health care provider. Psychiatric and social rehabilitation
DESIGNATED FACILITIES FOR EMERGENCY PSYCHIATRIC EXAMINATIONS

ALLEGHENY VALLEY HOSPITAL/ALLE KISKI

1301 Carlisle Street-Floors 2E & 2F
Natrona Heights, PA 15065
Information: (724) 224-5100
Emergency Room: (724) 226-7036
Psychiatric Unit:
(724) 226-7230 (Adults)
(724) 226-7150 (Geriatrics)

FORBES REGIONAL HOSPITAL

2570 Haymaker Road-7 North, Monroeville, PA 15146
Information: (412) 858-2000
Emergency Room: (412) 858.2321
Psychiatric Unit: (412) 858.2670

HERITAGE VALLEY-SEWICKLEY HOSPITAL

720 Blackburn Road, Sewickley, PA 15143
Information: (412) 741-6600
Emergency Room: (412) 749-7060
Psychiatric Unit: (412) 749-7140

JEFFERSON HOSPITAL

565 Coal Valley Road-3 Southwest, Pittsburgh, PA 15236
Information: (412) 469-5000
Emergency Room: (412) 469-5800
Psychiatric Unit: (412) 469-5280

LIFECARE BEHAVIORAL HEALTH HOSPITAL

225 Penn Avenue, Pittsburgh, PA 15221
Information: (412) 247-2000
Psychiatric Unit: (412) 247-2400
OHIO VALLEY GENERAL HOSPITAL

25 Heckel Road, McKees Rocks, PA 15136
Information: (412) 777-6161
Emergency Room: (412) 777-6241
Psychiatric Unit: (412) 777-6420

SOUTHWOOD PSYCHIATRIC HOSPITAL

2575 Boyce Plaza Road, Pittsburgh, PA 15241
Main Information: (412) 257-2290

ST. CLAIR MEMORIAL HOSPITAL

1000 Bower Hill Road, 4th Floor, Pittsburgh, PA 15243
Information: (412) 942-4800
Emergency Room: (412) 942-2734
Voice Mail: (412) 942-2733
Psychiatric Unit: (412) 942-4800

UPMC-McKEESPORT

1500 Fifth Avenue, McKeesport, PA 15132
Information: (412) 664-2000
Emergency Room: (412) 644-2121
Psychiatric Unit: (412) 664-2098

UPMC-MERCY

1400 Locust Street-8A, Pittsburgh, PA 15119
Information: (412) 232-8111
Emergency Room: (412) 232-8222
Psychiatric Unit: (412) 232-8300
UPMC-MONTIFORE

3459 Fifth Avenue, Pittsburgh, PA 15213  
Information: (412) 647-2345  
Emergency Room: (412) 647-3333

UPMC-PRESBYTERIAN

200 Lothrop Street, Pittsburgh, PA 15213  
Information: (412) 647-2345  
Emergency Room: (412) 647-3333

UPMC-SHADYSIDE

5230 Centre Avenue, Pittsburgh, PA 15223  
Information: (412) 623-2121  
Emergency Room: (412) 623-2063

UPMC-WESTERN PSYCHIATRIC INSTITUTE & CLINIC (WPIC)

3811 O’Hara Street, Pittsburgh, PA 15213  
Information: (412) 624-2100  
DEC: Direct-dial: (412) 647-9380

(VA) VETERAN’S ADMINISTRATION MEDICAL CENTER

University Drive C, Pittsburgh, PA 15213  
Information: (412) 688-6000  
Emergency: (412) 360-6322  
Psychiatric Unit: (412) 360-6600
MENTAL HEALTH DROP–IN CENTERS / CLUBHOUSES*

CHAIN OF HOPE DROP-IN CENTER
www.milestonepa.org/how-we-serve/behavioral-health/chain-of-hope

611 South Avenue, Pittsburgh, PA 15221
(412) 247-5018
Hours: Monday - Saturday 9:00 a.m. - 4:40 p.m.

HOWARD LEVIN CLUBHOUSE
www.howardlevinchclubhouse.org

2621 Murray Avenue, Pittsburgh, PA 15217
(412) 422-1850
*NOTE: Participants must be referred by their mental health care provider.
Hours: Mon. through Wed. 8:30 a.m. - 5:00 p.m., Thur. 8:30 a.m. - 4:00 p.m., Fri. 8:30 a.m. - 7:00 p.m.

HUB DROP-IN CENTER (THE)
www.threeriversyouth.org/the-hib-outreach-center

6117 Broad Street, Pittsburgh, PA 15206
(412) 441-5020 ext. 202
Youth 18 to 21 years old.
Hours: Weekdays, 8:00 a.m. to 4:00 p.m.

MAVERICK DROP-IN

310 Central City Plaza, New Kensington, PA 15068
(724) 334-2386
Hours: Monday- Saturday 9:00 a.m. - 5:00 p.m.

NEW HORIZONS DROP-IN CENTER

616 Lincoln Avenue, Pittsburgh, PA 15202
(412) 766-8060
Hours: Weekdays 9:00 a.m. to 5:00 p.m.
Free breakfast and lunch
OLIVE BRANCH DROP-IN CENTER

335 4th Avenue, Tarentum, PA 15084
(724) 224-1600
Hours: Monday - Saturday 9:00 a.m. to 5:00 p.m

PENN AVENUE PLACE CLUBHOUSE
www.paclubhouse.org/PennAvenueClubhouse.php

925 Penn Avenue, Floor 6 Pittsburgh, PA 15219
(412) 338-2180
*NOTE: Participants must be referred by their mental health care provider.
Hours: Weekdays, 9:00 a.m. - 5:00 p.m.

WELLSPRINGS

903 Watson Street, Pittsburgh, PA 15219
(412) 263-2545
Hours: Monday through Thursday, 10:30 a.m. to 6:00 p.m.;
Friday, 10:30 a.m. to 5:00 p.m.
ALLEGHENY COUNTY COALITION FOR RECOVERY (ACCR)
www.CoalitionforRecovery.org

One Smithfield Street, Third Floor, Pittsburgh, PA 15222
(412) 350-4166
Population served: Persons who are interested in promoting and using recovery principles and practices. Increases awareness that people can and do recover from mental illness and substance use disorders and lead productive, successful lives

ALLEGHENY FAMILY NETWORK
www.alleghenyfamilynetwork.org

425 N. Craig Street, Suite 300, Pittsburgh, PA 15213
(412) 246-0994

ALLEGHENY HEALTHCHOICES, INC. OMBUDSMAN

1-877-787-2424

AUTISM SOCIETY OF PITTSBURGH
www.autismsocietypgh.org/

4371 Northern Pike, Monroeville, PA 15146
(412) 856-7223
Population served: Autistic individuals, their parents, families and professionals who work with them. Provides information, referral and advocacy services

CONSUMER ACTION RESPONSE TEAM (CART)
www.namiswpa.org/content/cart/cart.php

105 Braunlich Dr. Suite 350, Pittsburgh, PA 15237
(412) 348-0061 or toll-free 1-888-264-7972
Records your feedback about any mental health or drug/alcohol services received, and reports your concerns in writing to your provider
DIRECTOR’S ACTION LINE (DAL)
www.alleghenycounty.us/dhs/dal.aspx

Allegheny County Department of Human Services
One Smithfield Street, First Floor, Pittsburgh, PA 15222
1-800-862-6783 or DAL@alleghenycounty.us [email]
DAL Specialists will address concerns and answer questions about services provided by the Allegheny County Department of Human Services

DISABILITY RIGHTS PENNSYLVANIA
www.drnpa.org

429 Fourth Avenue, Suite 701, Pittsburgh, PA 15219-1505
(412) 391-5225 [voice] or 1-800-692-7443
(412) 467-8940 [TDD] or 1-877-375-7139 [TTY]
drnpa-pgh@drnpa.org [email]

EDUCATION LAW CENTER – PA
www.elc-pa.org/

429 Fourth Avenue, Suite 702, Pittsburgh, PA 15219
(412) 258-2120

NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI) SOUTHWESTERN PA
www.namiswpa.org

105 Baunich Drive, McKnight Plaza, Suite 200
Pittsburgh, PA 15237
(412) 366-3788 or 1-888-264-7972
Education, peer support groups, resources and system advocacy

PEAL CENTER
www.pealcenter.org

1119 Penn Avenue, Suite 400, Pittsburgh, PA 15222
(412) 281-4404 or 1-866-950-1040
Provides up-to-date information on disabilities and the special education process and parents’ rights. Parent Advisors are available to assist with problem-solving strategies, by telephone, email, or in person by appointment.
MENTAL HEALTH ADVOCACY & RECOVERY SERVICES

PEER SUPPORT AND ADVOCACY NETWORK (PSAN)
www.peer-support.org/

960 Penn Avenue, Pittsburgh, PA 15222
(412) 227-0402

PENNSYLVANIA HEALTH LAW PROJECT
www.phlp.org/Website/newcontacts.asp

415 East Ohio Street, Suite 325
Pittsburgh, PA 15212
(412) 434-5779, 1-800-274-3258, TTY 1-866-236-6310

ALLEGHENY COUNTY DEPARTMENT OF HUMAN SERVICES OFFICE OF BEHAVIORAL HEALTH BUREAU OF DRUG & ALCOHOL SERVICES

One Smithfield Street, Pittsburgh, PA 15222
(412) 350-3328
Hours: Weekdays, 8:30 a.m. - 4:30 p.m.
Services: Information and referral only
Residents of Allegheny County who are uninsured or underinsured

PLACES TO CONTACT FOR DRUG AND ALCOHOL SERVICES

COMMUNITY CARE BEHAVIORAL HEALTH

1-800-553-7499
Population served: Community Care Behavioral Health (Medical Assistance) members

CENTRAL OUTREACH RESOURCE AND REFERRAL CENTER

1860 Centre Avenue, Pittsburgh, PA 15219
(412) 471-9806
Intervention, case management, advocacy

ALLEGHENY CHILDREN’S INITIATIVE

2304 Jane Street, Pittsburgh, PA 15203
(412) 431-8006
Services: student assistance program
ALPHA HOUSE  
www.alphahouseinc.org  
435 Shady Avenue, Pittsburgh, PA 15206  
(412) 363-4220  
Outpatient, residential drug-free rehabilitation  

CORNELL ABRAXAS GROUP, INC.  
www.cornellcompanies.com  
North Forest Road  
Post Office Box #59, Marienville, PA 16239  
(814) 459-0618  
or (800)352-3402  
inpatient adolescent residential drug-free rehabilitation  

DIVERSIFIED CARE MANAGEMENT  
810 River Avenue, Suite 230B, Pittsburgh, PA 15212  
(412) 253-1136  
Intensive case management  

EAST END COOPERATIVE MINISTRIES  
250 North Highland Avenue, Pittsburgh, PA 15206  
412-361-5549  
Prevention, recovery housing  

ELLEN O’BRIEN GAISER ADDICTION CENTER  
165 Old Plank Road, P.O. Box 2127, Butler, PA 16001  
(724) 287-8205  
Population Served: Adult  
Services: inpatient non-hospital rehab  

FAMILYLINKS  
www.familylinks.org  
Community Support Center  
250 Shady Avenue, Pittsburgh PA 15206  
(412) 661-1800  
Outpatient, intensive outpatient, partial hospitalization  
843 Climax Street Pittsburgh, PA 15210  
(412) 381-8230  
Intervention and prevention
8930 Frankstown Road, Pittsburgh, PA 15235
(412) 924-0300
Adults; Recovery Housing

**FAMILY SERVICES OF WESTERN PENNSYLVANIA, INC.**
www.fswp.org

310 Central City Plaza, New Kensington, PA 15068
(724) 335-9883
Student assistant program

201 Corbett Street, Tarentum, PA 15084
(724) 226-0664
Adult and adolescent intensive outpatient, regular outpatient

**GATEWAY REHABILITATION CENTER**
www.gatewayrehab.org/

*North*—1360 Old Freeport Rd., Suite 3B, Pittsburgh, PA 15238
(412) 963-7077
Partial hospitalization, outpatient, intensive outpatient

*East*—5816-5818 Forbes Avenue, Pittsburgh, PA 15217
(412) 697-0928
Partial hospitalization, outpatient, intensive outpatient

*South*—4150 Washington Road, Washington Circle McMurray, PA 15317
(724) 941-4126
Adult and adolescent partial hospitalization, intensive outpatient

*Greentree* — 2121 Nobelstown Road, Pittsburgh, PA 15205
(412) 928-5940
Adult and adolescent partial hospitalization, intensive outpatient

*Monroeville* — 4327 Northern Pike, Monroeville, PA 15235
(412) 373-2234
Adult and adolescent partial hospitalization, intensive outpatient
**North Hills** — 1659 Route 228, Cranberry Township, PA 16066
(724) 776-4844
Adult and adolescent partial hospitalization, intensive outpatient

**Pleasant Hills** — 500 Lewis Run Road, Suite 121
Pittsburgh PA 15122
(412) 373-2234
Adult and adolescent partial hospitalization, intensive outpatient

**Aliquippa** — 100 Moffet Run Road, Aliquippa, PA 15001
(724) 378-4461
Inpatient non-hospital detox., inpatient non-hospital rehab, partial hospitalization, intensive outpatient

**S. Fayette Township** — 331 Hickory Grade Road
South Fayette Township, PA 15017
Adult half-way house

**Moffett** — 1215 7th Avenue, Suite 313, Beaver Falls, PA 15010
Male half-way house

**Tom Rutter House** — 100 Moffet Run Road, Aliquippa, PA 15001
(724) 766-8700

**GAUDENZIA ERIE, INC.**

**Community House**
521 W. 7th Street, Erie, PA 16502
(814) 459-5853
Population served: pregnant women and women with children
Services: half-way house

**Crossroads** — 414 W. 5th Street, Erie, PA 16507
(814) 459-4775
Population served: adults, injection drug users, pregnant women
Services: inpatient non-hospital detox, inpatient non-hospital rehab

**Daniel Snow House** — 361 W. 5th Street, Erie, PA 16507
(814) 459-4775
Population served: adult males
Services: half-way house
**Pittsburgh (House of the Crossroads)**
2012 Centre Avenue, P.O. Box 2548, Pittsburgh, PA 15230  
(412) 251-5121  
Population serviced: adults  
Services: inpatient non-hospital detox, inpatient non-hospital rehab  

2203 Centre Avenue, Pittsburgh, PA 15219  
(412) 281-5265  
Population served: adults  
Services: regular outpatient drug free

**GREENBRIAR TREATMENT CENTER**
www.greenbriar.net  
1 (800) 637-HOPE (4673)

*East*—1928 1/2 Murray Avenue, Pittsburgh, PA 15217  
(412) 421-4311  
Partial hospitalization, intensive outpatient

*West*—4955 Steubenville Pike, Pittsburgh, PA 15205  
(412) 788-6292  
Partial hospitalization, intensive outpatient

*North*—6200 Brooktree Road, Suite 210, Wexford, PA 15090  
(724) 934-8435  
Partial hospitalization, intensive outpatient

*South*—101 Towne Square Way, Suite 221  
Brentwood PA 15227  
(412) 885-7180  
Partial hospitalization, intensive outpatient

*Lighthouse for Men Halfway House* —1820 Washington Road  
Washington, PA 15301  
(724) 531-6930  
Male halfway house

*Lighthouse for Women Halfway House* —1633 Weirch Avenue  
Washington, PA  
(724) 222-4753  
Female halfway house
New Kensington — 701 Fourth Avenue, 2nd floor
New Kensington, PA 15068
(724) 339-7180
Partial hospitalization, intensive outpatient

Monroeville — 400 Penn Avenue, Building 4
Monroeville, PA 15235
(412) 829-2103
Partial hospitalization, intensive outpatient

Washington — 800 Manor Drive, Washington, PA 15301
(724) 255-9700
Inpatient non-hospital detox, inpatient non-hospital rehab

HIGHLAND HOUSE
312 Highland Avenue, P.O. Box 1422, New Castle, PA
(724) 654-7760
Services: halfway house

HOLY FAMILY INSTITUTE
www.hfi-pgh.org/
211 North Whitfield Street, Ste. 770, Pittsburgh, PA 15206
(412) 361-1083
Adolescent outpatient, HIV/Early Intervention

Shores — 8235 Ohio River Boulevard, Pittsburgh, PA 15202
(412) 766-4030
Adult and adolescent case management, screening

JADE WELLNESS CENTER
www.myjadewellness.com

Monroeville—4105 Monroeville Blvd., Monroeville, PA 15146
(412) 380-0100
Services: outpatient, intensive outpatient, suboxone maintenance

Wexford—101 N Meadows Dr.
Wexford, PA 15090
Services: outpatient, intensive outpatient, suboxone maintenance

South Side — 809 Bingham Street, First Floor
Pittsburgh, PA 15203
Services: outpatient, intensive outpatient, suboxone maintenance
MANCHESTER YOUTH & DEVELOPMENT CENTER
www.mydc.org/

1214 Liverpool Street, Pittsburgh, PA 15233
(412) 322-0585
Prevention

MAXIMIZING ADOLESCENT POTENTIAL PROGRAMS (MAPS)
www.education.pitt.edu/maps/

University of Pittsburgh, 159 Trees Hall, Pittsburgh, PA 15261
(412) 648-7196
Prevention

PITTSBURGH MERCY
www.mercybehavioral.org/

Administrative Office — 1200 Reedsdale Street, Pittsburgh, PA 15233
(412) 323-4500

Northside — 412 East Commons, Pittsburgh, PA 15212
(412) 323-4500

South Side — 330 S. Ninth Street, Pittsburgh, PA 15203
(412) 488-4040
Outpatient, intensive outpatient, partial hospitalization, adolescent outpatient, student assistance programs

Center for Hearing and Deaf Services — www.hdscenter.org
1945 Fifth Avenue, Pittsburgh, PA 15219
(412) 281-1375 (V/TTY) or VP (412) 235-9518
Adult and Adolescent Partial Hospitalization, Intensive Outpatient, case management, Center for Hearing and Deaf Services

MON YOURGH COMMUNITY SERVICES, INC
www.mycs.org, (412) 675-MYCS (6927)

Administration — 500 Walnut Street, 3rd Floor, McKeesport, PA 15132
Prevention, student assistance program

335 Shaw Avenue, McKeesport, PA 15132
(412) 675-8855
Population Served: adult, adolescent
Services: regular outpatient drug free, intensive outpatient, case management

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2018-2019 Where to Call
OUTREACH TEEN AND FAMILY SERVICES
www.outreachteen.org

666 Washington Road, Pittsburgh, PA 15228
(412) 561-5405
Population served: youth ages 12 to 21 years and their families. Intake, assessment and referral

PENNSYLVANIA ORGANIZATION FOR WOMEN IN EARLY RECOVERY (POWER)
www.power-recovery.com/

POWER Administrative Office
7501 Penn Avenue, Pittsburgh, PA 15208
(412) 243-7535
E-mail: powerorg@power-recovery.com
Services: intervention, partial hospitalization, regular outpatient drug free, intensive outpatient, case management

100 Fifth Avenue, Pittsburgh, PA 15222
(412)471-7818
Services: intervention

POWER CONNECTION

7501 Penn Avenue, Pittsburgh, PA 15208
(412) 243-7535
E-mail: connection@power-recovery.com
Population served: women, women with children, women released from incarceration
Services: assessment, referral, and mentoring services

POWER HOUSE

7445 Church Street, Pittsburgh, PA 15218
(412) 271-0500 x112
E-mail: powerhouse@power-recovery.com
Residential treatment program
Population served: women and women with children
Services: halfway house

POWER NEWDAY

7501 Penn Avenue, Pittsburgh, PA 15208
(412) 243-8755
E-mail: newday@power-recovery.com
Partial hospitalization
Population served: women and pregnant women
Services: regular outpatient, partial hospitalization, intensive outpatient

PERSAD
www.persadcenter.org/
5301 Butler Street, Suite 100, Pittsburgh, PA 15201
(412) 441-9786
Outpatient, intensive outpatient

PREVENTION POINT PITTSBURGH
www.pppgh.org/
907 West Street, Fifth Floor, Wilkinsburg, PA 15221
(412) 247-3404
Intervention

THE PROGRAM FOR OFFENDERS
The Manor Building
564 Forbes Avenue, Suite 930, Pittsburgh, PA 15219
(412) 535-4333 (ACTA-Men)
(412) 535-4343 (TPC Women)

ALLEGHENY COUNTY TREATMENT ALTERNATIVE PROGRAM (ACTA)
2410 Fifth Avenue, Pittsburgh, PA 15213
(412) 535-4343
Population served: adult men
Services: long term residential rehabilitation

WEST HOMESTEAD CENTER (WHC)
225 West 7th Avenue, Homestead, PA 15120
(412) 535-4345
Population served: adult women
Services: long term residential rehabilitation

PYRAMID HEALTH CARE, INC.—BIRMINGHAM TOWERS
www.pyramidhealthcarepa.com/
South—2100 Wharton Street, #321, Pittsburgh, PA 15203
(412) 481-1922
Outpatient, intensive outpatient
North—4447 Gibsonia Road, Gibsonia, PA 15044  
(724) 443-3220  
Adolescent residential

East—Pyramid Supportive Housing for Men at Lafayette Square  
1907 Hanover Street, #10, Swissvale, PA 15218  
(412) 271-1828  
*Pyramid Supportive Housing for Women*  
1937 Delaware Street, #303, Swissvale, Pa 15218  
(412) 371-3100  
*Pyramid Transitions*  
306 Penn Avenue, Wilkinsburg, PA 15221  
(412) 241-5341  
Residential drug-free rehabilitation, detoxification

*Pine Ridge* – 13505 S. Eagle Valley Road Tyrone, PA 16686  
(814) 684-1373  
Adolescent halfway house

*Altoona* – 830 Sixth Avenue, Altoona, PA 16602  
(888) 694-9996  
Adult halfway house

*Altoona* – 901 Sixth Avenue, Altoona, PA 16602  
(888) 694-9996  
Adult halfway house

**RENEWAL, INC.**  
601 Grant Street, Fifth Floor, Pittsburgh, PA 15219  
(412) 697-0010  
Administrative office

704 Second Avenue, Pittsburgh, PA 15219  
(412) 697-0880  
Outpatient services

704 Second Avenue, Pittsburgh, PA 15219  
(412) 690-0110  
Residential drug-free rehabilitation  
Population served: adults

700 Fifth Avenue, Pittsburgh, PA 15222  
(412)-697-0880  
Services: outpatient drug-free
RHD CORE (Resources for Human Development – Capitalizing on a Recovery Environment)

1800 West Street, Homestead, PA 15120
Services: residential drug-free rehabilitation

SALVATION ARMY HARBOR LIGHT CENTER

865 West North Avenue, Pittsburgh, PA 15233
(412) 231-0500
Intensive outpatient, outpatient, residential services, HIV/early intervention

SOJOURNER HOUSE

www.sojournerhousepa.org/

5460 Penn Avenue, Pittsburgh, PA 15206
(412) 441-7783
Residential drug-free rehabilitation for women and their children

SOJOURNER MOMS II

www.sojournerhousepa.org/moms/momsHome.asp

5907 Penn Avenue, Suite 220, Pittsburgh, PA 15206
(412) 361-1213
Intervention

SUMMIT ACADEMY

http://theacademyschools.com/

839 Herman Road, Herman, PA 16039
(724) 282-1995
Services: residential services

TADISO, INC.

www.tadiso.org/

1425 Beaver Avenue, Pittsburgh, PA 15233
(412) 322-8415
Methadone treatment, outpatient, partial hospitalization
THREE RIVERS YOUTH
6117 Broad Street, Pittsburgh, PA 15206
(412)537-9713
Services: prevention services, case management, recovery housing

TURTLE CREEK ALTERNATIVES
www.tcv.net/

East—1800 West Street, Homestead, PA 15120
(412) 461-4100
Intervention, intensive outpatient, outpatient

South—70 S. 22nd Street, Pittsburgh, PA 15203
(412) 381-2100
Outpatient, intensive outpatient, intervention, HIV/early intervention

UNIVERSITY OF PITTSBURGH MEDICAL CENTER (UPMC), WPIC,
ADDICTION MEDICINE SERVICES
www.wpic.upmc.com/addictionsvcs.htm

UPMC-Center for Psychiatric and Chemical Dependency Services
3501 Forbes Avenue, Oxford Building 9th Floor
Pittsburgh, PA 15213
(412) 246-5935
Services: outpatient, intensive outpatient, partial hospitalization

UPMC/WPIC Narcotic Addiction Treatment Program
6714 Kelly Street, Pittsburgh, PA 15208
(412) 363-7383
Services: regular outpatient maintenance, intensive outpatient, case management

TRAVELER’S AID SOCIETY OF PITTSBURGH INC.
www.travelersaidpgh.org

343 Boulevard of the Allies, Pittsburgh, PA 15222
(412) 281-5474
Population served: individuals and families in need of transportation assistance

UPMC-Center for Psychiatric and Chemical Dependency Services
3501 Forbes Avenue, Pittsburgh, PA 15213
(412) 246-5901
Outpatient, intensive outpatient, partial hospitalization
UPMC Perinatal Addiction Services  
3501 Forbes Avenue, Pittsburgh, PA 15213  
(412) 246-5935  
Outpatient, intensive outpatient, partial hospitalization

UPMC - Narcotics Addiction Treatment Program  
6714 Kelly Street, Pittsburgh, PA 15208  
(412) 363-7383  
Methadone maintenance, HIV/Early Intervention

UPMC MERCY DETOXIFICATION  
1400 Locust Street, Pittsburgh PA 15219  
(412) 232-4080

WESLEY SPECTRUM SERVICES  
www.wesleyspectrum.org/  
221 Penn Avenue, Wilkinsburg, PA 15221  
(412) 342-2300  
Intervention, outpatient

WHITE DEER RUN/COVE FORGE, INC.  
www.whitedeerrun.com  
www.treatment-center.com/program-choices/coveforgebehavioralhealthpittsburgh.php  
2500 Jane Street – Second Floor, Pittsburgh, PA 15203  
(412) 431-3363  
Outpatient, intensive outpatient, partial hospitalization

Williamsburg – 202 Cove Forge Road, Williamsburg, PA 16693  
1 (800) 873-2131  
Inpatient Non-Hospital Detox, Inpatient Non-Hospital Rehab, partial Hospitalization

624 Broad Street, Johnstown, PA 15906  
(814) 539-0836  
Halfway house

538 Main Street, Johnstown, PA 15901  
(814) 536-2071  
Halfway house
901 Westminster Drive, Williamsport, PA 17701  
(570) 321-6127  
Partial hospitalization for pregnant women

3360 White Deer Run Road, P.O. Box 97, Allenwood, PA 17810  
(570) 538-2567  
Adult and adolescent inpatient non-hospital detox, inpatient non-hospital rehab

**ACT 53**  
[www.alleghenycounty.us/dhs/involuntary.aspx](http://www.alleghenycounty.us/dhs/involuntary.aspx)

Act 53 is a law in the state of Pennsylvania where a parent/legal guardian of a minor (between the ages of 12 and 18) may petition the courts to mandate drug and alcohol treatment.  
(412) 350-3952 or (412) 350-3328

**ALLEGHENY COUNTY COALITION FOR RECOVERY (ACCR)**  

One Smithfield Street, Third Floor, Pittsburgh, PA 15222  
(412) 350-4166

Population served: Persons who are interested in promoting and using recovery principles and practices.  
Increases awareness that people can and do recover from mental illness and substance use disorders and lead productive, successful lives

**ALLEGHENY HEALTHCHOICES, INC. OMBUDSMAN**  

1-877-787-2424

**COALITION FOR LEADERSHIP, EDUCATION AND ADVOCACY FOR RECOVERY (CLEAR)**

100 Ross Street, Pittsburgh, PA 15219  
(412) 281-3752
CONSUMER ACTION RESPONSE TEAM (CART)
www.namiswpa.org/content/cart/cart.php

105 Braunlich Drive, Suite 350A, Pittsburgh, PA 15237
(412) 281-7333, or toll free 1-800-300-6026
Records your feedback about any mental health or drug/ alcohol services received, and reports your concerns in writing to your provider

DIRECTOR’S ACTION LINE (DAL)
www.alleghenycounty.us/dhs/dal.aspx

One Smithfield Street, First Floor, Pittsburgh, PA 15222
Allegheny County Department of Human Services
1-800-862-6783
Email: DAL@alleghenycounty.us

MESSAGE CARRIERS OF PENNSYLVANIA, INC.
www.messagecarriersofpennsylvania.org

5907 Penn Avenue, Suite 215, Pittsburgh, PA 15206
(412) 361-0142

ONALA CLUB

1625 West Carson Street, Pittsburgh, PA 15219
(412) 471-8797
Recovery support services

YMCA COUNSELING CENTER
www.ymcaofpittsburgh.org/branch.asp?id=16

7140 Bennett Street, Pittsburgh PA 15208
(412) 243-2900
Intervention, prevention

THE WARMLINE

1-866-661-WARM (9276)
Provides emotional support
EMERGENCY SHELTER PROVIDERS

ALLE-KISKI HOPE CENTER
www.akhopecenter.org/

P.O. Box 67, Tarentum, PA 15084
(724) 224-1100
Population served: women and women with children

BETHLEHEM HAVEN (MIRYAM’S)
www.bethlehemhaven.org

Fifth Avenue Commons
905 Watson Street, Pittsburgh, PA 15219
(412) 391-1348
Population served: Single women
Overnight shelter, transitional housing, and permanent supportive housing, mental health and medical clinic, professional development classes, drop-in center, and drug and alcohol services for women through POWER satellite office. Shelter admission begins at 3:30 p.m.; dinner is at 7:00 p.m.

EAST END COOPERATIVE MINISTRIES
www.eecm.org

6140 Penn Circle North, Pittsburgh, PA 15206
(412) 361-5549
Population served: Adult men ages 18 and up, prevention

FAMILYLINKS DOWNTOWN OUTREACH SHELTER
www.familylinks.org

1601 Fifth Avenue, Pittsburgh, PA 15219
(412) 471-6160
Population served: Youth under 21 years, prevention

LIGHT OF LIFE MINISTRIES
www.lightoflife.org

10 East North Avenue, Pittsburgh, PA 15212
(412) 258-6100
Population served: men-only overnight shelter—bed sign-up 4:00p.m. to 4:30 p.m.
Food service: ALL who are hungry—men, women, children — breakfast 8:00 a.m. and dinner 5:00 p.m.
ORR COMPASSIONATE CARE
www.pghpresbytery.org/mission_agencies/miss_files/orrCompassion.htm

6023 Harvard Street, Pittsburgh, PA 15206
(412) 362-3550
Population served: Single men and women ages 18 and up
Provides 24-hour respite
Referral from a community agency required

PLEASANT VALLEY SHELTER/NORTHSIDE COMMON MINISTRIES
www.northsidecommonministries.org/programs.htm

1601 Brighton Road, Pittsburgh, PA 15212
(412) 323-1163—Administration
(412) 321-4272—Shelter
Population served: single men

SALVATION ARMY
www.use.salvationarmy.org

700 Bell Avenue, Carnegie, PA 15106
(412) 446-1500
Population served: Single women, women or men with children, and youth (18 to 21 years)

SALVATION ARMY/ NORTHSIDE CORP.

100 West North Avenue, Pittsburgh, PA 15212
(412) 321-0290
Population served: single, adult men and women
Day shelter: weekdays, 9:00 a.m. - 2:15 p.m.
breakfast and lunch served: M, W, F

WOMEN’S CENTER AND SHELTER

Pittsburgh, PA 15224
(412) 687-8017
Population served: victims of domestic violence with or without children
EMERGENCY SHELTER PROVIDERS

WOMANSPACE EAST, INC.

Pittsburgh, PA 15230
(412) 765-2661
Population served: Single women, women with children
Hours: 24 hours a day /7 days a week

WOMANSPACE, INC.
www.womansplace.org

McKeesport, PA 15134
(412) 678-4616
Population served: victims of domestic violence and their children

WOOD STREET COMMONS SHELTER

301 Third Avenue, Pittsburgh, PA 15222
(412) 765-3302
Population served: single men and women age 18 years and over. Applications accepted M-T-W between 9 a.m. and 10 a.m.

YMCA OF MCKEESPORT
www.ymca.net/maps/profile.aspx?assn=5697

523 Sinclair Street, McKeesport, PA 15132
(412) 664-9168
Population served: single men, women and youth (18 to 21 years)
PHONE NUMBERS FOR ALLEGHENY COUNTY DHS

Department of Human Services 412-350-5701
TDD: 412-473-2017
Area Agency on Aging 412-350-5460
Office of Behavioral Health 412-350-4456
Office of Children, Youth & Families 412-350-5701
Office of Community Services 412-350-6611
Office of Intellectual Disability 412-253-1399
Allegheny Link to Aging and Disability Resources 1-866-730-2368
TTY: 412-350-5205

Persons on Medical Assistance (HealthChoices) or those who are uninsured or under insured who need information on Drug and Alcohol and Mental Health Services should contact:

Community Care Behavioral Health
339 Sixth Avenue, Suite 1300, Pittsburgh, PA 15222
1-800-553-7499 or (412) 454-2120

re:solve Crisis Network — 1-888-7-YOU-CAN (1-888-796-8226): This toll-free number will access around-the-clock telephone crisis counseling, emergency care, and referrals for individuals in crisis situations. When indicated, mobile crisis services can be provided at home, at the crisis site, or at a provider’s office.

Behavioral Health Emergency Services: Allegheny County Information, Referral and Emergency Services (IRES) (412) 350-4457. This number also answers 24 hours a day /7 days a week and puts you in contact with an Allegheny County staff who can provide information, find someone to provide ongoing help, or help you arrange involuntary examination, and treatment when needed.

The Warmline: 1-866-661-WARM (9276)
Provides emotional support.
The Bureaus of Adult Mental Health Services and Child and Adolescent Mental Health Services, through a variety of community-based agencies, provide, contract for and monitor recovery-oriented services designed to meet the mental health needs of children adolescents, youth, adults and older adults in Allegheny County. Services are designed to respond effectively to immediate needs and, utilizing the strengths of individuals and families, help people with mental illness and children and adolescents with serious emotional disturbance to live successfully in their communities.

**Diversion and Stabilization (DAS):** Respite/treatment services for those who can be diverted from inpatient care or are stepping down from inpatient care.

**Family-Focused Solution Based (FFSB):** In-home intervention structured to meet the treatment and support services needs of both parents and child.
Family Based Mental Health (FBMH): Provides intensive in-home interventions designed to prevent out-of-home placement.

Multi-systemic Therapy (MST): A multifaceted, short term, home and community based intervention for families of youth with severe psychosocial and behavioral problems.

Behavioral Health Rehabilitation Services Children/Adolescents (BHRS): Individualized strengths-based mental health services delivered in non-traditional community services, such as: home and school to promote a child’s receiving of services in the least restrictive setting possible.

Brief Treatment: Mobile Therapy or Behavioral Specialist Consultant up to 6 hours/week delivered in the same manner as Behavioral Health Rehabilitation Services.

Outpatient Treatment Services: A variety of community-based treatment services including: evaluation and diagnosis, treatment planning, medication management, partial hospitalization and individual, group, family and play therapies.

Partial Hospital Program: Mental health treatment intervention delivered in a clinic or school setting to assist a child in transitioning from inpatient treatment or for prevention of psychiatric hospitalization.

Short-Term Inpatient Services: Provides psychiatric services for people with acute illness, with the goal of stabilizing symptoms so that clients can continue recovery at home and in the community. Individuals whose illness may pose a danger to themselves or others may be mandated for a psychiatric evaluation and, if necessary, treatment.
MENTAL HEALTH SERVICES FOR ADULTS, ADOLESCENTS AND CHILDREN

Extended Acute Care: Intensive psychiatric/behavioral health interventions 24 hours a day / 7 days a week for up to 180 days. This service is intended as a step down from an acute hospitalization and to assist an individual with further stabilization so that he or she can return to identified living and treatment arrangements in the community.

Community and Outreach Services: Provides community and school outreach services to assist people in making full use of mental health services. Helps decrease the fear and stigma associated with mental illness and emotional disturbance. These services include outreach to persons who are homeless and may be on the street and without resources.

Community Treatment Team (CTT): A voluntary, primary, direct service which provides comprehensive and intensive outpatient mental health and addictions treatment in addition to rehabilitative and support services to persons with a serious and persistent mental illness and addiction problems. CTT services merge clinical, rehabilitative and support staff expertise within one service delivery team with minimal referral of consumers to other program entities for these interventions. CTT is designed for individuals who are not able to benefit from traditional community-based mental health and drug and alcohol services.

Psychiatric and Social Rehabilitation Services: Provides vocation, education, self-maintenance and socialization services to adults living with the effects of a moderate to severe mental health diagnosis. Services are geared toward growth and recovery and are offered during the day. NOTE: Participants must be referred by their mental health care provider.

Residential Treatment Facility (RTF): Residential treatment setting certified by the state, serving the intensive treatment needs of children and adolescents.
Residential Services: Residential programs designed to help adults and children in recovery. Services vary from 24-hour intensive programs to individually tailored housing supports and services in a variety of settings such as, community residential rehabilitation facilities (CRRs), supported housing, comprehensive mental health personal care home, long-term structured residence (LTSR); Host Homes.

Service Coordination (formerly known as Case Management): Adults with mental illness and children/adolescents with serious emotional disturbance usually are involved with a number of systems (e.g., education, physical health, insurance, government, juvenile/criminal justice systems, etc.) that must be coordinated to achieve best results. Service coordination helps people access appropriate systems and ensure that the systems are functioning in a coordinated manner.

Justice Related Services: (412) 301-8220 Provides mental health assessment, support and services as well as drug and alcohol assessment and services for persons with mental illness or co-occurring mental and substance use disorders involved with the criminal justice system. Services include: Pre- and Post-booking Diversion, Justice Related County Support Services, Mental Health Court, Drug Court, DUI Court and Justice Related State Support Services.

Clubhouses: An adult day program that provides an opportunity for growth and recovery to those living with the effects of a moderate to severe mental health diagnosis. Helps participants acquire skills and social development in a community setting using a “work day” model. NOTE: Participants must be referred by their mental health care provider.
The Allegheny County Bureau of Drug and Alcohol Services provides supports, through a variety of community-based agencies, and recovery oriented services designed to prevent and treat substance abuse and addiction. These services respond effectively to immediate needs while utilizing the strengths of individuals and families, to assist people in treatment and recovery to live successfully in their community.

**Prevention Services:** Prevention is a proactive process, which helps individuals and systems to deal constructively with potentially difficult life situations, to keep healthy people healthy and to bolster the strength of individuals at risk of becoming substance abusers. Prevention activities include: education, problem identification and referral, information dissemination.

It requires a measurable, risk-based series of collaborative, culturally relevant strategies within the areas of information dissemination, education, alternative activities, problem identification and referral, community-based process and environmental prevention. This process is accomplished through school- and community-based services.

**Intervention services:** Designed to assist individuals by offering recovery supportive services to help de-intensify crises and improve decision-making and coping-strategy strengths. Services include housing, discussion groups, hotlines, outreach and advocacy.

**Treatment Services:** Social, psychological or medical services to assist individuals with patterns of substance use or abuse.
Detoxification Services: Goals of detoxification services for people with addictions include an evaluation, followed by elimination of the presence of the intoxication substance or the dependency factors, while keeping risk from withdrawal to a minimum. Detoxification services also include efforts to motivate and support people to seek ongoing treatment.

Inpatient Treatment Services: Medically managed services in either a free-standing or health care environment (hospital) for detoxification, residential treatment and rehabilitation.

Partial Hospitalization: Designed for individuals who can benefit from multiple treatment modalities and need more than outpatient services. Partial hospitalization involves a minimum of 10 hours of treatment per week. Hospitals have access to services for vocational assessment, job readiness and placement, GED preparation and testing, literacy and basic education tutoring, legal, medical and dental care, general health education, budgeting, credit restoration, housing assistance, income support, and social activities.

Outpatient Treatment Services: A variety of community-based outpatient treatment services are available including assessment, specialized professional medical consultation, physical examination, psychiatric evaluation, lab tests such as HIV and TB testing, treatment planning, therapy (individual, group and family) and aftercare planning and follow-up. Some programs are specifically designed for certain populations such as women, women with children or adolescents. Persons who temporarily need a high intensity services may benefit from Intensive Outpatient services of five to 10 hours a week.

Medication Assistance Therapy: prescription of approved medication in doses to achieve stabilization or prevent withdrawal as a means to assisting clients with discontinued substance use or dependence.

Case Management: Screening, assessment and case coordination of services including administrative documentation and management of treatment and non-treatment services recommended referred, and received by clients.
**Add Recovery Housing:** A recovery house is a sober, safe, and supportive non-treatment environment that provides temporary housing and case management that will connect participating individuals with treatment and peer to peer supports, housing resources and coordination, employment, and other community support resources that will meet other needs to their path to recovery. This recovery-oriented living environment promotes recovery from alcohol and/or other drug use and associated problems in efforts to stabilize an individual in their recovery before they begin managing their treatment independently.

**Student Assistance Program (SAP):** This secondary school program facilitates early identification and intervention for students who are experiencing difficulties in school due to mental health, substance use, and other behavioral health problems. Consultants from DHS contracted Drug and Alcohol, and Mental Health; Service Providers meet with school staff and participate in case reviews of students referred to the program. The consultants also provide student screenings for behavioral health problems, and ensure students and family members gain access to treatment and other services.